

CUSTOMER SATISFACTION SURVEY



Ref. No.
CVRL/QMS/FRM 09

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Dear CVRL Customer,

Thank you for giving us the opportunity to serve you better. Please help us by taking a few minutes to tell us about the service that you have received so far. We appreciate your business and want to make sure we meet your expectations.

Kindly either return this survey to CVRL in person, send a scanned copy via email (cvrl@cvrl.ae) or fax it to us at 00971-4-3368638.

S.No.	Your Opinion / Assessment	Excellent	Good	Satisfactory	Disappointed
1	Technical Expertise / competence level of our staff				
2	Reliability and accuracy level of our services				
3	Timely delivery of our services/ response time of our staff to attend your work				
4	Behavior and communication of our staff				

Your suggestions in improving our services:

Name:

Company:

Designation:

Contact Tel. #

Date:

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